



2017-19 Community Health Plan

April 19, 2017

Community Health Needs Assessment Process

Florida Hospital Altamonte (the Hospital) conducted a Community Health Needs Assessment (CHNA) in 2016. The Altamonte Assessment was drawn in part from a four-county Assessment (Seminole, Orange, Lake and Osceola Counties) that was conducted in partnership with Orlando Health (hospital system), the Health Departments representing each county, and Aspire Health Partners. The Assessment identified the health-related needs of community including low-income, minority, and medically underserved populations.

In order to assure broad community input, Florida Hospital Altamonte created a Community Health Needs Assessment Committee (CHNAC) to help guide the Hospital through the Assessment and Community Health Plan process. The Committee included representation not only from the Hospital, public health and the broad community, but from low-income, minority and other underserved populations.

The Committee met throughout 2016 and early 2017. The members reviewed the primary and secondary data, reviewed the initial priorities identified in the Assessment, considered the priority-related Assets already in place in the community, used specific criteria to select the specific Priority Issues to be addressed by the Hospital, and helped develop this Community Health Plan (implementation strategy) to address the Priority Issues.

This Community Health Plan lists targeted interventions and measurable outcome statements for each Priority Issue noted below. It includes the resources the Hospital will commit to the Plan, and notes any planned collaborations between the Hospital and other community organizations and Hospitals. This CHP was the culmination of input from Florida Hospital Leadership and the Florida Hospital Altamonte CHNA Committee. The Plan lists targeted interventions and measurable outcome statements for each effort. Many of the interventions engage multiple community partners.

Priority Issues that will be addressed by Florida Hospital Altamonte

Florida Hospital Altamonte will address the following Priority Issues in 2017-2019:

Access to Care – Preventative includes food insecurity and obesity, and maternal and child health.

Access to Care – Primary and Mental Health includes affordability of care and access to appropriate-level care utilizing care navigation and coordination.

Access to Care – Chronic Disease (cancer, diabetes and heart disease) relates to each of the categories.

Issues that will not be addressed by Florida Hospital Altamonte

The 2016 Community Health Needs Assessment also identified the follow community health issues that Florida Hospital Altamonte will not address. The list below includes these issues and an explanation of why the Hospital is not addressing them.

1. **High rates of substance abuse:** This issue was not chosen because addiction is understood to be a component of poor mental health. If Florida Hospital can positively affect access to mental health services, a component of the top priority chosen, this may also affect rates of substance abuse.
2. **Homelessness:** While homelessness is a serious issue in Central Florida, the issue was not chosen because Florida Hospital is already working with community partners, including the Regional Commission on Homelessness, on this issue. In late 2014, the Hospital donated \$6 million to the Commission's Housing First initiative.
3. **Lack of affordable housing:** This issue was not chosen because the Hospital does not have the resources to effectively meet this need.
4. **Poverty:** This issue was not chosen because the Hospital does not have the resources to effectively meet this need.

5. **Asthma:** While asthma did emerge as a serious health concern in the area assessed, the Hospital did not choose this as a top priority because if the community has access to preventative and primary care, a component of the top priority chosen, this may also affect the rates of asthma.
6. **Sexually transmitted infections (STIs):** This issue was not chosen as a top priority because while the Hospital has means to treat STIs, it does not have the resources to effectively prevent them. Additionally, if the community has access to preventative and primary care, a component of the top priority chosen, this may affect rates of STIs.
7. **Diabetes in specific populations:** This issue was not chosen specifically because it falls in the category of chronic disease, which relates to the top priority chosen. As Florida Hospital develops its Community Health Plan, it will factor in the higher prevalence of diabetes in minority populations.
8. **Infant mortality in specific populations:** This issue was not chosen specifically because it falls in the category of maternal and child health, which relates to the top priority chosen. As Florida Hospital Altamonte develops its Community Health Plan, it will factor in the higher prevalence of infant mortality in minority populations.

Board Approval

The Florida Hospital board formally approved the specific Priority Issues and the full Florida Hospital Altamonte Community Health Needs Assessment in 2016. The Board also approved this Community Health Plan in 2017.

Public Availability

The Florida Hospital Altamonte Community Health Plan was posted on its web site prior to May 15, 2017. Please see <https://www.floridaHospital.com/community-benefit/>. Paper copies of the Needs Assessment and Plan are available at the Hospital, or you may request a copy from anwar.georges-abeyie@flhosp.org

Ongoing Evaluation

Florida Hospital Altamonte's fiscal year is January – December. For 2017, the Community Health Plan will be deployed beginning May 15 and evaluated at the end of the calendar year. In 2017 and beyond, the Plan will be implemented and evaluated annually for the 12-month period beginning January 1 and ending December 31. Evaluation results will be posted annually and attached to our IRS Form 990, Schedule H.

For More Information

If you have questions regarding Florida Hospital Altamonte's Community Health Needs Assessment or Community Health Plan, please contact anwar.georges-abeyie@flhosp.org.

2017-2019 Community Health Plan

Outcome Goals						Outcome Measurements									
CHNA Priority	Outcome Statement	Target Population	Strategies/Outputs	Outcome Metric	Current Year Baseline	Year 1 Outcome Goal - #	Year 1 Actual	Year 2 Outcome Goal - #	Year 2 Actual	Year 3 Outcome Goal - #	Year 3 Actual	Hospital \$	Matching \$	Comments	
Access to Care: Chronic Disease	Increase access to knowledge of chronic disease self-management practices	Low income, minority, and vulnerable populations within 32714 & 32771	Offer evidence-based Stanford chronic disease self-management program (CDMSP) in targeted zip codes	Number of individuals enrolled in CDSMP classes in targeted zip	New Program (0)	20		30		40		\$3,000 per year resulting in \$9,000 over 3 years		This number represents the system costs for outreach efforts that promote enrollment in CDSMP classes.	
				Number of CDSMP enrollees who graduate	New Program (0)	10		15		20					
				Number of CDSMP sites	0	2		3		4					
				Number of residents trained to lead CDSMP classes	New Program (0)	5		7		9					
	Support opportunities that promote knowledge of chronic diseases within PSA	Seminole County Residents	Support the American Heart Association	Value of Support	\$166,000	\$166,000		\$166,000		\$166,000			\$498,000 over three years		This is a system sponsorship but is relevant to the health planning at each campus
				Percent of employee walkers who participated in AHA Heart Walk	13.13%	14%		15%		16%					
				Total number of dollars fundraised by employees across all campuses	\$219,880	\$220,000		\$230,000		\$240,000					
Access to Care: Food Insecurity & Prevention Strategies	Improve access to knowledge around healthy nutrition and wellness	Low income, minority, and vulnerable populations within 32714 & 32771	Wellness classes that provide access to knowledge around healthy nutrition to community members	Number of participants in Nutritional wellness classes	New Program (0)	50		60		70					
	Improve access to healthy and nutritious foods	Low income, minority, and vulnerable populations within 32714 & 32771	Support food distribution programs that increases access to nutritious foods within key zip codes	Number of supported food distribution programs within targeted zip codes	New Program (0)	2		3		4					
		Children within targeted zips of 32714 & 32771	Mission FIT within targeted zip codes of PSA	Number of schools that experience Mission FIT programming targeted zip codes	New footprint for mission FIT program (0)	2		3		4		\$5,000 per year resulting in \$15,000 per 3 years		Mission FIT is a Florida Hospital evidence based wellness program for youth	
	Educate and empower faith community to promote health within congregations in critical areas	Churches within targeted zip codes 32714 & 32771	Create network of Faith Partners that can promote health through evidence based congregational health promotion strategies	Number of congregations in Faith Network	New Program (0)	5		6		7		\$2,000 per year resulting in \$6,000 over 3 years			

Outcome Goals						Outcome Measurements								
CHNA Priority	Outcome Statement	Target Population	Strategies/Outputs	Outcome Metric	Current Year Baseline	Year 1 Outcome Goal - #	Year 1 Actual	Year 2 Outcome Goal - #	Year 2 Actual	Year 3 Outcome Goal - #	Year 3 Actual	Hospital \$	Matching \$	Comments
				Number of health promotion events and/or activities at churches within the network	New Program (0)	5		5		5				
	Support and create opportunities for increased quality of life for residents of Seminole County	Policies that impact the lives of residents of Seminole County within targeted zip codes (32714 & 32771)	Healthy Central Florida to support, draft, and influence policy changes that support community development such as smoke-free resolutions	Number of establishments that adopt policies that support community health	New Program (0)	5		6		7		\$3,500 per year resulting in \$10,500 over 3 years		
				Number of Healthy Central Florida community wellness events and programs occurring within targeted zip codes	New Program (0)	4		5		6		\$3,500 per year resulting in \$10,500 over 3 years		
Access to Care Primary and Secondary Care Services		Uninsured and underinsured residents of Seminole County	Support and replicate (as appropriate) PCAN (Primary Care Access Network of Orange County) by participating in strategic initiatives	Participate in strategic planning initiatives	0 initiatives	2 initiatives		2 initiatives		2 initiatives				
			Support Shepherd's Hope Operations	Sponsorship dollars disbursed	\$100,000	\$100,000		\$100,000		\$100,000				This is a system sponsorship but impacts the health of this campus' community
		Increase access to specialty care services in Seminole County	Uninsured residents of Seminole County	Continue to fund and staff the FH Transitions clinic that provides follow up care to the uninsured who lack primary care	Number of patients seen at Heart Failure Clinic	New Metric (No Prior Tracking)	100		150		200			
				Continue to Fund and staff the Altamonte Lung Clinic	Number of patients seen at the Lung Clinic	New metric (no prior tracking)	100		150		200			
Access to Care Behavioral and Mental Health	Maintain access to behavioral health services for victims of child abuse	Victims of Child Abuse in Seminole County	Support Kids House efforts to treat victims of child abuse. Kids House provides coordinated services in a safe, child-friendly environment from report and investigation through treatment and resolution	Value of Sponsorship dollars	\$200,000	\$200,000		\$200,000		\$200,000				Florida Hospital Altamonte dollars